Continuum of Care.... What Happens Next?

AFTERcare

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Objectives

At the end of this presentation, the participant will be able to:

1. Recognize how OneLegacy’s Aftercare Department supports donor families.

2. Verbalize which aftercare programs, events, and correspondence is available to donor families.
Our Philosophy

• AFTERcare = “Companioning” a bereaved family (Alan Wolfelt, Ph.D.)
  - Not experts on grief; take cues & offer support…
  Do not lead~ Walk WITH
Our Philosophy

• AFTERcare = Consistency
  – After a family consents to donation, regardless of medically closing the case and not transplant…
  – Minimum of 2 years of support from OneLegacy Aftercare Department
Who Supports the Family?

OneLegacy Aftercare Staff & Interns = Interdisciplinary team: RN, LCSW, LMFT, MSW, Chaplain
On your grief journey,
we are here for you today, tomorrow, always...

OneLegacy
Aftercare Program ~ 2 yrs

Anniversary Card on One Year Anniversary of Loved One’s Death
Aftercare Program ~ 2 yrs

- Letters of Support
- Grief literature
- Timed intervals from the death through 2 yrs
• 3 times a year for as long as they want to continue to be on our mailing list
Aftercare Program

• Phone calls of support
Monthly Grief Groups

- Saturday Mornings ~
  - Downtown LA – Kids, Teens, Adults (Span & Eng)
  - Redlands (Spanish – hope to start Eng)
  - O.C. (Hope to start Eng, Fall)

Building Hope Through Companioning
Day of the Dead Craft Day & Cultural Diversity in Grief Workshop
Surviving the Holidays Workshop

- Frames,
- Ornaments, Plates
  in memory of donors
Aftercare Intern Program

Short-Term Grief Support Services
Private Facebook Group for Donor Families
“Fields of Gold” Donor Remembrance Ceremonies

Hundreds of donor family members gather at three annual events

Each family receives a Life Bridges Donor Pin & Pendant set

Terry Harrington, heart recipient and the ‘voice’ of Lisa’s sax on the “Simpsons,” performs
Donate Life Rose Parade Float
Decorating Days &
Family Circle Rose Dedication

A donor family gathers to decorate in honor of their loved one

Donor parents dedicating a rose

Donor Sister works on the Donate Life Float
Donate Life Run/Walk

Donor families formed teams of all sizes and walked in honor of their loved ones.

T-shirts personalized with each donor’s picture & Family Circle Garden Posters
Donor families can create a quilt block which becomes a community based quilt

Kern County Bridging Lives Quilt with project leader Becky Pitre
Other Aftercare Services

- Organ Recipient Medical Updates
- Tissue Disposition updates
- Donor Family and Recipient Meetings
Long after the donation is complete...

**AFTER** care is available

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Questions to Run On

How can the hospital’s family support staff help guide the donation process?

How can you help ensure a family is approached effectively and appropriately?

What happens with a donor family AFTER an organ or tissue donation?